



Our ref: 10633

1 December 2017

Jeremy Simons *JA 31/12/17*
Chairman, Port Health and Environment Committee
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Mark Wild
Managing Director

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Dear Mr Simons,

Moorgate and Barbican station – noise complaints

Thank you for your letter on 7 November about noise complaints from the Tube in the Barbican area.

I am pleased to read that the close working relationship between the City of London and my team has led to a reduction in the amount of residents disturbed by noise from our essential construction and maintenance activity in the Moorgate/Barbican area.

The operational noise issue is a lot more complex and there are limited practical mitigations that exist, so reducing the noise to acceptable levels for Barbican residents is difficult. I know how the structure of the Barbican estate is so closely linked with the tunnel that this does unfortunately means noise and vibration can be apparent to residents. While there is always likely to be an inherent amount of noise from trains, my engineers will do all they can to try and keep it at the lowest level possible. My team is doing just that, but I have still challenged them to look at what other options exist to further mitigate the noise where possible, with the established, track crossing being in place.

Parts of the track in the Moorgate area were recently replaced and are therefore in as good a condition as can be expected. My team of noise experts have been successfully using new technology to limit the effects of ground-borne noise and vibration across London and this team is constantly looking for innovative ways to further reduce noise. I certainly share your view that the best approach is for discussions between my team and the affected residents to continue.

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I very much appreciate your offer of support for the extension of the hugely successful Night Tube. You can expect Steve Judd, or another member of his team, to be in touch within a few days to discuss a suitable set of dates to discuss this further.

I remain interested in how we can help Barbican residents so am very grateful to you for raising this with me directly.

Yours sincerely,

